

Implementation Manager

i-surance

Berlin – Barcelona

Job description

If you consider insurance complex, boring and old-fashioned, then i-surance is the right place for you to change the image of this industry! You will be at the center of driving our continued rapid growth across Europe with offers which ‘wow’ our customers by simplicity and innovativeness. You will be responsible for the implementation of our new programs, orchestrating our different teams from business development, customer care, operations and IT to deliver a superior customer experience to the customers of our distribution partners.

The ideal candidate is a smart and social person who is results-oriented, loves to communicate with our partners and our teams, has strong project management skills and never loses oversight even in complex situations. You should have a good sense of humour, enjoy working in a very diverse, multi-cultural team and speak at least 2-3 languages fluently. A keen sense of ownership, curiosity and willingness to learn every day are the ingredients for your successful career and rapid personal development with i-surance.

We’re offering the right talents the opportunity to shape the next chapter of a successful disruptor in the insurance sector. Even more importantly, we provide you with plenty of opportunities for your own personal growth, in project management or in any other role. You can choose to work from one of our offices in Berlin, Barcelona, Zurich or Paris. We invest in our talents and encourage a steep learning curve, matching your interests and ambitions with the breadth of opportunities of a fast-growing, international firm. Your engagement will be honoured by attractive compensation with a secure job in a financially strong company.

On any given day, you’ll be doing one or all of these things:

- Plan the implementation of a new program by developing a masterplan
- Team-up with your colleagues from business development to define requirements
- Coordinate with our distribution partners
- Translate business requirements into actionable measures for our various functions
- Orchestrate the cross-functional implementation of new programs
- Track progress and set the pace for the various functions
- Travel to our offices in Europe to coordinate with local teams
- Train our customer care team in new programs
- Taste our excellent Swiss chocolate

Desired skills and experiences

- Excellent project management skills, e.g. Agile
- Strong team spirit, enjoy to work in a multi-cultural team
- Results-oriented
- Excellent language capabilities, at least in 2 (incl. German) or more languages
- Good communication skills, both written and oral
- Customer-oriented attitude
- Curious to continuously learn and explore new approaches/technologies
- Love to travel and get to know our diverse team

If you are interested in exploring the opportunity to join our fast-growing international team and to shape our continued fast growth, please send your application to our Talent Manager Elisa Simeoni: recruiting@i-surance.de.

Why join us

i-surance is a B2B2C insurtech company like no other. Due to the exponential success of our modern and disruptive business model we now boast two operations offices in the startup hubs Berlin and Barcelona and a further two sales offices in the European finance capitals Zurich and Paris. We'll soon extend into Amsterdam, Vienna, Lisbon and Milan!

How did we do it? Innovation.

We're disrupting the traditional insurance market two-fold. First and foremost: our offers are transparent and valuable to the clients of our distribution partners. Secondly, we leverage emerging tech to serve our fast-paced digital world. Nobody wants antiquated and boring. Not me, not you, not your clients.

Our philosophy? Innovative, Simple, Digital.

Diverse companies are joining our vision every day. The big retailers of mobile phones, mobile operators, electronics, glasses, cyber security, etc. are amongst those making the switch - We've already earned the title of market leader in mobile, hearing aid and car tire insurances in several countries! What's more, we serve 2M end users in 15 European countries, manage an insurance premium volume of around € 40M and aim to grow beyond € 500M in the next 5-7 years. There are no limits to our ambition!

Our triumph is a team effort, and that continues to be our crucial secret to success.

Despite our incredible growth trajectory and boasting an ever-expanding team of >40 awesome talents from all over the world we've kept our youthful start-up soul. As all entrepreneurs and modern start-ups know, a great office culture fosters great results. This means warmly connected team mates rather than colleagues. It means team lunches, chilled parties and trips to sunny islands. It means the occasional inflatable unicorn in the office. It means we're tuned in to how people really want to work; in a flexible environment that nurtures creativity and innovative thinking where our fellow humans are friends, not numbers.